

EARGO® 3 Year Warranty

CATEGORY	
3 year warranty	For a fee (stated and updated at eargo.com/warranty) Eargo grants you an additional two year warranty , valid for two years after the end of the standard warranty. This creates a three year warranty.
WARRANTY & REPAIR	
What your warranty covers...	This limited warranty covers defects in material and workmanship for the Eargo hearing system, which includes the hearing devices, internal components, charger, charging base, cord and plug, within the limited warranty period listed below. This warranty is guaranteed by Eargo, Inc.
2 year extended warranty period	Eargo offers you a two (2) year extended limited warranty valid starting from the end of the standard warranty (which is one year from the delivery date of the Eargo system). The two (2) year extended limited warranty may only be purchased at the time of initial purchase of the Eargo system. Extended warranties are only available for purchase for full Eargo systems, and are not available for accessory purchases.
What you get with your repair?	For valid repairs, Eargo pledges to secure functionality at least equivalent to the original hearing device. At the discretion of Eargo, hearing devices may be replaced by new products or products manufactured from new or serviceable used parts or repaired using new or refurbished replacement parts.
Exclusions from warranty repair coverage	<ul style="list-style-type: none">• Devices purchased from unauthorized distributors are not covered by this or any other Eargo warranty.• Damage from improper handling or care, exposure to chemicals, immersion in water or undue stress.• Damage caused by third parties or non-authorized service centers renders this warranty null and void.
Number of repairs	Unlimited during warranty period for repairs covered by warranty terms.
LOSS AND DAMAGE	
Damage & Loss	Eargo offers a one time (1x) replacement for each device that is lost or damaged during the first year of the warranty period, for a fee (stated and updated at eargo.com/warranty). Devices damaged from improper use or care will not be replaced. The purchase of an extended warranty does not cover loss and damage or extend the Loss and Damage warranty period.
How to submit request for repair	Call 1-800-61-EARGO and we will be happy to assist.